



Hospital U

2009 Course Catalogue

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- 486. Psy-Patient rights -Basic concepts
- 487. Psy-Legal issues-confidentiality-Basic concepts
- 488. Psy-Inpatient and outpatient care-Basic concepts
- 489. Psy-Patient rights-protection in mental health facilities-Basic concepts
- 490. Psy-Therapeutic relationship-Basic concepts
- 491. Psy-Anxiety disorders-Psychiatric disorders
- 492. Psy-Anxiety disorders-phobias-Psychiatric disorders
- 493. Psy-Anxiety disorders-OCD-Psychiatric disorders
- 494. Psy-Anxiety disorders-Post-traumatic stress-Psychiatric disorder-
- 495. Psy-Psychoses-Psychiatric disorders
- 496. Psy-Schizophrenia-Psychiatric disorders
- 497. Psy-Mood disorders-depression and suicidal ideation-Psychiatric disorders-

- 498. Psy-Mood disorders-bipolar-Psychiatric disorders
- 499. Psy-Cognitive disorders-delirium Psychiatric disorders
- 500. Psy-Cognitive disorders-dementia-Psychiatric disorders
- 501. Psy-Eating disorders-Anorexia nervosa-Psychiatric disorders
- 502. Psy-Eating disorders-bulimia-Psychiatric disorders
- 503. Psy-Eating disorders-compulsive overeating-Psychiatric disorders
- 504. Psy-Substance abuse-Psychiatric disorders
- 505. Psy-Family therapy-Therapeutic care
- 506. Psy-Group therapy-Therapeutic care
- 507. Psy-Pharmacotherapy-Therapeutic care
- 508. Psy--Stress management-Therapeutic care
- 509. Psy-Electroconvulsive therapy-Therapeutic care
- 510. Psy-Psychiatric disorders in children and adolescents-Special topics
- 511. Psy-Homeless with psychiatric illness-Special topics
- 512. Psy-Victim of crime-Special topics

513. Intermediate and Advanced Nursing Skills Series (IAN Series)

- 514. IAN1-Hand Hygiene-Risk Mgt
- 515. Hand hygiene-alcohol based rub-Risk Management
- 516. IAN2-PPE for standard precautions-Risk mgt
- 517. Applying removing gown-PPE
- 518. Applying removing mask-PPE
- 519. Applying removing cap-PPE
- 520. Applying removing eyewear-PPE
- 521. IAN3-Maintaing a sterile field- Applying sterile gloves-Risk mgt
- 522. Sterile drape-sterile field
- 523. Adding items to a-sterile field
- 524. Pouring a solution-Sterile field
- 525. Prepackaged kit-Sterile field
- 526. IAN4-Applying restraints-Jacket restraints-Risk mgt
- 527. Applying wrist ankle-restraints
- 528. IAN5-Speciment collection-Risk mgt
- 529. IAN6-Vital signs-Risk mgt
- 530. Measuring oral body temperature-Vital signs
- 531. Measuring body temp-rectal-Vital signs
- 532. Measuring body temp-axillary-Vital signs
- 533. Measuring body temp-tympanic-Vitals
- 534. Taking a radial pulse-Vital signs
- 535. Taking apical pulse-Vital signs
- 536. Measuring blood pressure-Vitals
- 537. Measuring orthostatic BP-Vitals

538. Assessing respiratory rate-Vitals
539. IAN7-Pulse oximetry-Risk Mgt
540. IAN8-Peripheral pulse assessment-Risk mgt
541. Using a doppler for peripheral pulse assessment
542. IAN9-Carotid artery assessment-Risk mgt
543. Occult diagnostic test on stool-Specimen collection
544. Collect sputum culture
545. Collect throat culture
546. Collect nasal culture
547. Collect urine sample
548. Collecting urine sample-indwelling catheter
549. Collect wound specimen
550. Perform blood glucose evaluation-specimen collection
551. Obtain blood specimen for culture
552. Phlebotomy-Specimen collection
553. Collect blood specimen from a central line
554. IAN10-Principles of ergonomics during patient care-Risk mgt
555. IAN11-Moving patient in bed with assistance-Activity and Exercise
556. Moving pt up in bed-1 nurse-Activity and Exercise
557. Moving pt up in bed-1 nurse w drawsheet
558. Moving pt up in bed-2 nurses w drawsheet
559. IA12-Turning patient to lateral position in bed-AE
560. Logrolling-Turning pt to lateral position
561. IA13-Positioning patient-AE
562. to lateral position
563. to prone position
564. to supine position
565. to Fowlers position
566. to sims position
567. to dorsal recumbent position
568. to lithotomy position
569. IA14-Assisting with ambulation-AE
570. Fall assist position-assisting with ambulation
571. IA15-Helping patients use mechanical aids for walking-AE
572. Crutches
573. Walkers
574. Canes
575. 4 point gait
576. 3 point gait
577. 2 point gait
578. Swing to gait-walking aids

- 579. Swing through gait-walking aids
- 580. Helping pts climb stairs w crutches
- 581. Helping pts descend stairs w crutches
- 582. IA16-Range of motion exercises-AE
- 583. Neck
- 584. Shoulder
- 585. Elbow
- 586. Wrist
- 587. Fingers
- 588. Thumb
- 589. Hip
- 590. Knee
- 591. Ankle
- 592. Toes
- 593. IA17-Oral hygiene-brushing teeth-Self care
- 594. Oral care for unconscious pt
- 595. Providing denture care
- 596. IA18-Bathing an adult-SC
- 597. IA19-Providing perineal care-SC
- 598. Perineal care-circumcised male
- 599. Perineal care-uncircumcised male
- 600. Perineal care-female
- 601. IA20-Massaging the patient-SC
- 602. IA21-Shampooing the hair of bedridden patient-SC
- 603. IA22-Shaving-SC
- 604. Shaving-Electric
- 605. IA23-Making occupied bed-SC
- 606. IA24-Post mortem care-SC
- 607. IA25-Principles of ergonomics during patient care-Immobility management
- 608. IA26-Applying elastic bandage-IM
- 609. Applying figure 8 elastic bandage
- 610. Applying spiral elastic bandage
- 611. Applying recurrent elastic bandage
- 612. Applying spriral reverse elastic bandage
- 613. IA27-Applying elastic stockings-IM
- 614. IA28-Transferring between bed and stretcher-IM
- 615. IA29-Transferring using transfer board-IM
- 616. IA-30-Helping patient sit on side of bed
- 617. IA31-Transferring between bed and chair-IM
- 618. IA32-Applying pneumatic external compression device-IM
- 619. IA33-Traction-IM

- 620. Traction-pin care
- 621. IA34-Applying restraints-IM
- 622. IA35-Making the occupied bed-IM
- 623. IA36-Applying dressing using clean technique-Skin-wound management
- 624. IA37- Applying dressing using sterile technique-wound mgt
- 625. IA38-Wound irrigation and applying a wet to dry dressing-wound mgt
- 626. IA39-Emptying and activating a closed wound drainage system-Jackson Pratt-
wm
- 627. Emptying activating closed wound drainage system-Hemovac
- 628. IA40-Changing a central line dressing-wound mgt
- 629. IA41-Performing a surgical skin preparation-wound mgt
- 630. IA42-Removing intermittent sutures-wound mgt
- 631. IA43-Removing staples-wound mgt
- 632. IA44-Applying heat therapy to patient-wound mgt
- 633. IA45-Applying cold therapy to patient-wound mgt
- 634. IA46-Administering an enema-elimination mgt
- 635. Admin an enema-prepackaged small volume
- 636. IA47-Removing a fecal impaction digitally-elim mgt
- 637. IA48-Pouching an enterostomy-elim mgt
- 638. IA49-Pouching a noncontinent urinary diversion-elim mgt
- 639. IA50-Urinary catheterization-elim mgt
- 640. Straight catheter-female-Urinary catheterization
- 641. Indwelling catheter-Female-Urinary catheterization
- 642. Indwelling catheter-Male-Urinary catheterization
- 643. IA51-Care of patient with indwelling catheter-elim mgt
- 644. IA52- Removing indwelling catheter-elim mgt
- 645. IA53-Emptying urine drainage collection bag-elim mgt
- 646. Emptying urine drainage leg bag
- 647. IA54-Performing catheter irrigation-opening closed system-elim mgt
- 648. Performing cath irrigation-intermittent closed system
- 649. Performing cath irrigation-continuous bladder irrigation
- 650. IA55-Applying condom catheter-elim mgt
- 651. IA56-Care of suprapubic catheter insertion site-elim mgt
- 652. Helping pt use regular bedpan
- 653. IA57-Assisting patient to use a regular or fracture bedpan-el mgt
- 654. IA58-Inserting nasogastric tube for gastric decompression-el mgt
- 655. IA59-Discontinuing nasogastric tube-elim mgt
- 656. IA60-Performing peritoneal dialysis-elim mgt
- 657. IA61-Performing gastric lavage-elim mgt
- 658. IA62-Oral medication administration-drug mgt
- 659. Nasogastric and enteral tube medication admin

660. Nasogastric and enteral tube medication admin-liquid meds
661. Nasogastric and enteral tube medication admin-Crushed meds
662. IA63-Dermatologic med admin-drug mgt
663. Dermatologic med admin-transdermal patch
664. IA64-Admin ophthalmic meds-drug mgt
665. IA65-Admin otic drops-drug mgt
666. IA66-Admin nasal medication-drug mgt
667. IA67-Admin of meds per metered-dose inhaler-drug mgt
668. Admin of meds w metered-dose inhaler-w open mouth
669. IA68-Vaginal instillations-vaginal suppository-drug mgt
670. Vaginal instillations-vaginal cream
671. Vaginal instillations-vaginal irrigation
672. IA69-Med admin via rectal suppository-drug mgt
673. IA70-Nasogastric and enteral tube medication admin-drug mgt
674. IA71-Withdrawing medication from a vial-drug mgt
675. Withdrawing meds from a vial-using syringe and needleless adapter
676. IA72-Withdrawing medication from an ampule-drug mgt
677. Withdrawing meds from an ampule-filter straw
678. IA73-Mixing medication from two vials-drug mgt
679. Adding meds to lg volume IV fluid container
680. IA74-Admin of IV meds via intermittent infusion-piggyback-drug mgt
681. Admin of IV meds via intermittent infusion-Volume controlled device
682. Admin of IV meds via intermittent infusion-Mini infusion pump
683. IA75-Admin of meds by intravenous bolus-saline lock-drug mgt
684. Admin of IV meds by intravenous bolus-Maintenance IV infusion
685. Admin of IV meds by intravenous bolus-Small volume bag
686. IA76-Parenteral med administration-injections-drug mgt
687. Intradermal injections
688. Subcutaneous arm injections
689. Subcutaneous abdomen injections
690. Subcutaneous thigh injections
691. Intramuscular injections-vastus lateralis
692. Intramuscular injections-Ventral gluteal
693. Intramuscular injections-Deltoid
694. IA77-Peripheral pulse assessment-tissue perfusion mgt
695. IA78-Carotid artery assessment- tissue perfusion mgt
696. IA79-Regulating intravenous flow rate-tissue perfusion mgt
697. Regulating intravenous flow rate-using a pump
698. IA80-Establishing an intravenous infusion-tissue perfusion mgt
699. Establishing an intravenous infusion-electronic infusion pump
700. IA81-Venipuncture-tissue perfusion mgt

- 701. IA82-Initiating blood therapy-tissue perfusion mgt
- 702. IA83-Discontinuation of peripheral IV line-tissue perfusion mgt
- 703. IA84-Inserting small bore nasogastric tube-nutrition support
- 704. IA85-Discontinuing nasogastric feeding tube-nutrition support
- 705. IA86-Administering enteral feedings-intermittent via syringe-nutrition support
- 706. Administering enteral feedings-intermittent via bag-nutrition support
- 707. IA87- Administering enteral feedings via gastrostomy tube-nutr support
- 708. Enteral feedings-continuous
- 709. IA88-Assisting adult patient with oral nutrition-nutrition support
- 710. IA89-Admin oxygen via nasal cannula-respiratory management
- 711. IA90-Admin oxygen via oxygen mask-resp mgt
- 712. IA91-Instructing patient on incentive spirometer-resp mgt
- 713. IA92-Inserting nasal airway-resp mgt
- 714. IA93-Using an air mask bag unit-ambu-resp mgt
- 715. Using AMBU if pt has tracheostomy or endotracheal tube
- 716. IA94-Inserting oropharyngeal airway-resp mgt
- 717. IA95-Oral pharyngeal suctioning-resp mgt
- 718. IA96-Nasotracheal suctioning-resp mgt
- 719. IA97-Tracheostomy tube suctioning-resp mgt
- 720. IA98- Tracheostomy care-resp mgt
- 721. Closed chest drain-assisting w insertion and mgt
- 722. IA99-Assisting with insertion and mgt of closed chest drain-resp mgt
- 723. IA100-Changing disposable chest tube system-resp mgt
- 724. IA101-Assisting with discontinuation of chest tube-resp mgt
- 725. IA102-Suctioning a mechanically ventilated patient-resp mgt
- 726. Inline suctioning of a mechanically ventilated pt
- 727. IA103-Setting up and assisting with intubation-resp mgt
- 728. IA104-Care of patient with endotracheal tube-resp mgt
- 729. IA105-Checking cuff pressure
- 730. IA106-Head to toe integrated examination
- 731. IA Female genitalia exam-Head to toe exam
- 732. IA Male genitalia exam-Head to toe exam
- 733. IA Anus rectum and prostate exam-Head to toe
- 734. Comprehensive head to toe exam

Assorted Topics

735. Nutrition: Vitamin A

736. Nutrition: Vitamin E

737. Stroke

738. Immune Response

739. Congestive Heart Failure
740. Hypertension
741. Pharmacology: Drug binding
742. Pharmacology: Oral Meds Absorption
743. Nerve Synapse
744. Pharmacology: Excretion
745. Cell Cycle
746. Pharmacology: IV Absorption
747. Pharmacology: Meds Distribution
748. Pharmacology: IM Absorption
749. Red Cross-Story of an Idea
750. Sensorineural Hearing Loss
751. Cataracts
752. Glaucoma
753. Parkinsons Disease
754. Eye Trauma
755. Multiple Sclerosis
756. Meningitis
757. Cardiovascular Disorders 1 of 3
758. Cardiovascular Disorders 2 of 3
759. Cardiovascular Disorders 3 of 3
760. Neurological Disorders 1 of 2
761. Neurological Disorders 1 of 2
762. Inflammatory Bowel Disease
763. Cholecystitis - Colelithiasis
764. Diverticular Disease
765. Cirrhosis
766. Appendicitis
767. Peptic Ulcers
768. Dairrhea-Digestive Disorders
769. Gastrectomy
770. Endoscopy-Colonoscopy
771. Fecal Impaction
772. SIDS
773. Child Abuse
774. Urinary Tract Infection
775. Renal Calculi
776. Urinary Incontinence
777. Ulcerative Colitis
778. Gastroesophaegal Reflux Disease
779. Diagnostic Laparoscopy 1 of 2

- 780. Diagnostic Laparoscopy 2 of 2
- 781. Crohn's Disease 1 of 2
- 782. Crohn's Disease 2 of 2
- 783. Abdominal Aortic Aneurysm 1 of 2
- 784. Abdominal Aortic Aneurysm 2 of 2
- 785. Upper GI Endoscopy
- 786. Barium Enema
- 787. Principles of Moving 1 of 4
- 788. Principles of Moving 2 of 4
- 789. Principles of Moving 3 of 4
- 790. Principles of Moving 4 of 4
- 791. Transfer Techniques 1 of 4
- 792. Transfer Techniques 2 of 4
- 793. Transfer Techniques 3 of 4
- 794. Transfer Techniques 4 of 4
- 795. Touch as Non Verbal Communication 1 of 3
- 796. Touch as Non Verbal Communication 2 of 3
- 797. Touch as Non Verbal Communication 3 of 3
- 798. Perineal Wash for Men and Women
- 799. Caring for Pressure Ulcers 1 of 4
- 800. Caring for Pressure Ulcers 2 of 4
- 801. Caring for Pressure Ulcers 3 of 4
- 802. Caring for Pressure Ulcers 4 of 4
- 803. Preventing Medication Errors 1 of 3
- 804. Preventing Medication Errors 2 of 3
- 805. Preventing Medication Errors 3 of 3
- 806. Grooming 1 of 3
- 807. Grooming 2 of 3
- 808. Grooming 3 of 3
- 809. Head to Toe Assessment 1 of 6
- 810. Head to Toe Assessment 2 of 6
- 811. Head to Toe Assessment 3 of 6
- 812. Head to Toe Assessment 4 of 6
- 813. Head to Toe Assessment 5 of 6
- 814. Head to Toe Assessment 6 of 6
- 815. Legal and Ethical Responsibilities
- 816. Bowel and Bladder Training 1 of 4
- 817. Bowel and Bladder Training 2 of 4
- 818. Bowel and Bladder Training 3 of 4
- 819. Bowel and Bladder Training 4 of 4
- 820. Legal and Ethical Responsibilities 1 of 3

- 821. Legal and Ethical Responsibilities 2 of 3
- 822. Legal and Ethical Responsibilities 3 of 3
- 823. Changing a Dressing
- 824. Bandaging
- 825. Cord Care
- 826. Surgical Technology
- 827. Male Catheterization
- 828. Female Catheterization
- 829. Intramuscular Injection
- 830. Autopsy 1 of 2
- 831. Autopsy 2 of 2
- 832. Abdominal Examination
- 833. Respiratory Examination
- 834. Heart Attack, Poisoning, and Emergency Moves
- 835. Nursing: It's More Than a Job
- 836. Self-Testicular Exam
- 837. Cardiovascular Exam
- 838. Rectovaginal Exam
- 839. Handling Burns
- 840. Myths and HIV and Aids
- 841. What you need to know about HIV and Aids
- 842. Choking Interventions
- 843. CPR: Cardio Pulmonary
- 844. Nasogastric Intubation
- 845. Self Breast Exam
- 846. Nephrectomy
- 847. Appendectomy
- 848. Handling Aggressive Behaviors 1 Of 3
- 849. Handling Aggressive Behaviors 2 Of 3
- 850. Handling Aggressive Behaviors 3 Of 3
- 851. Stem Cells
- 852. Neurons: How they work
- 853. HIV Replication
- 854. Path of the RBC
- 855. Hemodialysis
- 856. Hydatid Cyst Removal
- 857. Fertilization and Fetal Development
- 858. Hard Truth about Abortion
- 859. Pregnancy
- 860. Ovarian Cyst Removal
- 861. Nursing Job Interview 1 of 3

862. Nursing Job Interview 2 of 3
863. Nursing Job Interview 3 of 3
864. Cultural Competence 1 of 3
865. Cultural Competence 2 of 3
866. Cultural Competence 3 of 3
867. Range of Motion Exercises 1 of 3
868. Range of Motion Exercises 2 of 3
869. Range of Motion Exercises 3 of 3
870. Supportive Orthotic Devices 1 of 4
871. Supportive Orthotic Devices 2 of 4
872. Supportive Orthotic Devices 3 of 4
873. Supportive Orthotic Devices 4 of 4
874. Endotracheal Ventilation
875. Circumcision using the SMART KLAMP
876. Withdrawing medication from a vial
877. Sterile technique-Opening packages and gloves
878. Applying restraints
879. Measuring body temperature
880. Measuring pulse and respiratory rates
881. Measuring blood pressure
882. Hot and cold applications
883. Applying anti-embolism stocking and ace bandage
884. Care of patient with an IV
885. Nasal instillation
886. Administering a cleansing enema
887. Irrigating the indwelling catheter
888. Ear irrigation and instillation 1 of 2
889. Ear irrigation and instillation 2 of 2
890. Preparation and administration of medication
891. Locating sites for intramuscular injections
892. Application of binders and restraints
893. Equipment and routes of parenteral medications
894. Care of the indwelling catheter
895. Opening sterile package and gloves
896. Captain Safety Episode 1 - Fire Safety
897. Captain Safety Episode 2 - Fall Prevention
898. Captain Safety Episode 3 - Give Safety a Hand
899. Captain Safety Episode 4 - Avoid Workplace Hazards
900. Captain Safety Episode 5 - Electrical Safety
901. Captain Safety Episode 6 - Lightning Safety
902. Captain Safety Episode 7 - Preventing Back Injury

903. Captain Safety Episode 8 - Electric Cart Safety (Finale)
904. Those in need: Suicide precautions in the healthcare setting
905. Safety First: General Orientation Program
906. C Difficile: The 8-Minute Solution
907. MRSA: The 8-Minute Solution
908. Infection Control for General Orientation
909. Restraints, Seclusion and the 1-Hour Face-to-Face
910. Preventing catheter associated urinary tract infections
911. Pressure Ulcers-Prevention, Care and Management
912. Preventing Patient Falls: A Team Approach
913. Environmental Services: Cleaning the Operating Room
914. Environmental Services: Cleaning the Patient Room
915. Environmental Services: Front Line of Infection Control
916. MRSA: How To Swab
917. Avoiding the Use of Restraints
918. Age Specific Care
919. Apply TED hose
920. Assist to ambulate
921. Fingernail Care
922. Perineal Care
923. Urinary Output
924. Provide Mouth Care
925. Counting respirations
926. Dentures
927. Measuring weight
928. Partial bath
929. Catheter care for a female
930. Rom for one knee and ankle
931. Count Pulse
932. Competency Orientation
933. Measuring blood pressure
934. Turn and Position on side
935. Shoulder Range of Motion
936. Transfer to chair
937. Handwashing
938. Foot Care
939. Dressing a client with a weak right side
940. Gown and Gloves
941. Assisting with a bedpan
942. Making an Occupied Bed
943. Feeding

- 944. CNA Skills Hand Washing
- 945. CNA Skills Measuring Output
- 946. CNA Skills How to Remove Vinyl Gloves
- 947. CNA Skills Mitred Military or Hospital Corners on a Bed
- 948. CNA Skills TED Hose
- 949. CNA Skills Correctly Putting on a Pillowcase on a Pillow
- 950. CNA Skills How to Measure Weight
- 951. CNA Skills Dressing a Client With an Affected Right Arm

Leadership Courses by Level

Customer Experience

The importance of being sticky	0:10:48
Customer loyalty's new rules	0:10:27
Experience matters	0:15:58
Brewing new ideas at Starbucks	0:15:01
Getting human at Kayak	0:14:49
The customer has power	0:11:23
Service without service	0:15:56
Advocating for customers-metric studies from a research perspective	0:13:29
Authentic service-how to make the customer's experience feel real	0:13:34
In the customer's shoes	0:15:06
Get some satisfaction...an index for customers	0:14:41
Friendlier Skies...Secrets from Southwest Airlines	0:10:20
The luxury treatment...lessons from the Four Seasons Hotel	0:15:04
Listening Revisited	3:59
Brands and Bands	
Flying Operations	
Listening Revisited	3:59
Slightly Sweet Mystique	3:50
What is the personal leadership brand	0:10:13
When Then Thinking	3:55
Choose Your Costume	4:22
The Beloved Company	4:03
Can't Say Enough	
The Importance of Design	
Taking the Blame Game	

Manager Director

Negotiation Strategies for a Downturn
Are You Making Things Too Complex?
The World is Flat...thoughts on globalization by Thomas Friedman
Be a Better Leader...Have a Richer Life
Are you Spending Your Time the Right Way?
The Importance of Urgency
Speaking Well in Tough Moments
Where Will We Find Tomorrow's Leaders
Lead with Just Enough Anxiety
Why Gen Xers Are Unhappy at Work
Retaining Employees when Money is Tight
Adversarial relationships at work
Ten Rules for Strategic Innovators: From Idea to Execution
Getting Unstuck: How Dead Ends Become New Paths
What Your Leader Expects of You-Larry Bossidy
Authentic Leadership
What Makes Gen Xers Tick?
Teams That Lead, Innovate, and Succeed
Recruit or Die
Make better decisions and maintain your best people
Ask the Coach-with Marshall Goldsmith
How to Manage Conflict
Where Does Strategic Innovation Come From?
Ken Blanchard on the 5 Principles of Power
The team's archetypes
Managing teams
Getting to Yes
Adversarial relationships at work
Getting it done
Develop accountability for your career
The Welch Way-Finding your Inner Courage
Team building-Wrong and right
Trust in a time of turmoil
What Change agents are made of
The connected leader
High performers won't wait

Keeping morale up in a downturn
When a star slacks off
The Folly of Star Wars
Generation Y's Bad Rap
Bosses who get it all wrong
Fear of Flying High
The blame game-Forget it
Hiring wrong---and right
Being a talent magnet
Battle stations in a dead calm
The danger of doing nothing
Creating a culture of innovation
Leadership Image: Asset or Liability w
The Dynamics of Team Coaching
 Coaching For Results
Desperately Seeking Innovation
When Plans Fail, Improvise
Myths of Effective Decision Making
Conflict Competency: What Does It Take? — Leaders must do 4 things to
be a conflict competent leader. Do you know what they are?
Calming Conflict — Do you know the 7 constructive behaviors that will allow
you to manage conflict and improve a situation?
10 Principles for Working Across Generations
Say Goodbye to the Generation Gap
Leadership and the Generation Gap
Becoming Resilient: Leadership, Uncertainty, and Learning to Thrive in
Times of Change
The State of Teams: A CCL Research Report
Leading in Times of Transition
Negotiation Strategies for a Downturn
Distractions by the Dozen
Folder Frenzy
Committing to Vagueness
On Dashboard, on Dancer...
Voicemail Volleys
Networking Schmetworking
Make Yourself Shine (without body paint)
Just Flip a Coin Instead
Delegate Your Misery
The New Science of Human Capital
Thinking Inside the Box
Creating a culture of innovation
The importance of urgency video-53

How to spot disruptive innovation opportunities
 Innovating by making the world a better place
 Grow Your Stars-Don't buy them video
 What is the personal leadership brand
 Social intelligence and leadership
 Managing B Players Video
 Understanding your customers' minds
 Ask the coach
 Where will we find tomorrow's leaders
 Innovate like google
 Managing Generation Y
 Be a better leader, have a richer life
 What is the personal leadership brand
 Keys to working with alpha personalities
 The importance of learning in organizations

New Manager

Meet the new boss	0:11:29
Hiring is hard work	0:08:15
Bosses who get it all wrong	0:08:46
Get real, Get ahead	0:08:05
Interdependence: Defining Today's Teams	4:33
Is Anyone Listening?	3:35
Everyday Leaders - A New Balancing Act	3:16
Everyday Leaders - Can You Relate?	4:24
Everyday Leaders, Everyday Challenge	4:00
Everyday Leaders, Everyday Leadership	4:05
Leadership Character: Five Influential Attributes	4:56
Mentors and Mirrors and Sales, Oh My!	
Buy-in Buy, You'll Get Your Way	
How to Manage Conflict	0:12:43
What Kind of Leader Will You Be?	0:09:10
Innovating at Entry Level	0:10:26
Why Gen Xers Are Unhappy at Work	0:13:30
Ram Charan on Leadership	0:15:27
What Your Leader Expects of You-Larry	0:12:43

Bossidy	
Teams That Lead, Innovate, and Succeed	0:13:56
Ask the Coach-with Marshall Goldsmith	0:13:44
How to Run Your Staff Meeting (Part 1 of 2)	
How to Fire Someone (Well, Almost)	0:44
The Management Trinity - One on Ones	
The Management Trinity - Feedback	
The Management Trinity - Coaching	
The Management Trinity - Delegation	
The First Rule for New Managers	
Being a talent magnet	0:07:11
Dear graduate...Distinguish yourself as a winner	0:09:56
What Kind of Leader Will You Be?	0:09:10
The Tests of a Leader	0:18:31
What Your Leader Expects of You-Larry Bossidy	0:12:43
What Holds Leaders Back-Marshall Goldsmith	0:18:18
Teams That Lead, Innovate, and Succeed	0:13:56
How to Manage Conflict	0:12:43
Ask the Coach-with Marshall Goldsmith	0:13:44
The importance of urgency video-53	0:10:29
Managing Generation Y	0:09:51
The importance of learning in organizations	0:10:04
Keys to working with alpha personalities	0:10:14
Creating a culture of innovation	0:10:16
Be a better leader, have a richer life	0:06:56

Supervisor-Manager

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